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Dear Friends and Customers,

As we navigate through the challenges of the COVID-19 situation, I want to personally update you on the steps we are taking to ensure the health and safety of our staff, while at the same time upholding our commitment to providing the highest level of service and products to our worldwide clientele.

As schools close and move their classes online, we recognize that language classes can be especially difficult to convene. We at Cheng & Tsui are doing what we can to support our Asian language learning and teaching communities. Therefore, we would like to offer a solution to help you minimize disruption to learning and instruction for the rest of the 2020 spring semester.

For schools using any of our key textbooks listed below, we are offering complimentary licenses to teachers and their students for online access until the end of the 2020 spring semester. <u>Teachers can find more information on our website here</u>.

- Integrated Chinese, 3rd Edition & 4th Edition
- Huanying
- Reading Into a New China
- Adventures in Japanese
- Dekiru!

Our entire staff and vendors remain prepared to help you through this difficult period.

- We have taken steps to reduce the health risk to our employees according to CDC guidelines and have transitioned to remote work and virtual meetings.
- We have confirmed with our vendors that they are also following safe practices in their workplaces and remain fully operational to ship the products you need.

I would like to take this opportunity to express my sincerest gratitude to our hardworking staff and partners who are making all of these efforts possible.

We deeply appreciate your support of our publications and hope that complimentary online access to these products will enable you to conduct your classes successfully for the remainder of this semester. If there are other ways we can be of service to you during this difficult time, please let me know at exec@cheng-tsui.com. Your insights will be of tremendous value to us as we manage new uncertainties. We hope that you and your communities remain safe and healthy through this unprecedented and trying time. All of you are in our thoughts.

Sincerely,

Jill Cheng President & CEO